

NextiraOne announces advanced IP-based communications systems for emergency services

30 November, 2004. NextiraOne today announced a portfolio of specialist advanced communications solutions for the emergency services in Europe, which includes sophisticated integrated alarm services.

Many emergency services – ambulance, coastguard, fire, and police – are seeking to integrate their existing systems with advanced Internet Protocol (IP) based communication systems in order to enhance their effectiveness, drive operational efficiencies and strengthen their co-ordination with local authorities.

NextiraOne, which has a lengthy track record of delivering communications solutions for the public sector, has developed specialist solutions based on best-of-breed data and voice networked technologies, plus advanced alarm systems that meet the stringent requirements of the emergency services.

Amongst the initial customers are the Paris Fire Brigade, which has deployed a new IP telephony network to collect, route and process all incoming emergency calls using best-of-breed contact centre applications, and the Polish Border Guard, which is using an IP telephony network to assure communications between 12 regional branches and more than 300 locations such as border passes, checkpoints and posts.

Fast and reliable communication is of vital importance in a hospital environment too. Doctors and nursing staff at the Ruwaard van Putten Ziekenhuis (RvP) in the Netherlands, are now easily accessible thanks to NextiraOne's wireless telephony and data solution.

"NextiraOne has designed a voice and data network we can be proud of. It's now easy to contact the hospital and the medical staff plus we have extra built-in capacity so we can add new features and applications in the future." *Said Dr. Chris Hoogeveen, Reception & Transport Coordinator, RvP*

"There are few specialist technology providers to the emergency services sector. We feel that our ability to integrate alarm technologies with advanced communication platforms puts

us well ahead of the game,” said Pierre Créau, Director of European Public Sector Strategy, NextiraOne. “There are several factors driving the emergency services to embrace these new technologies, but lowering costs and the ability to co-ordinate better with colleagues in other services and public safety bodies are usually the two main priorities.”

The NextiraOne solutions portfolio addresses the five critical issues impacting the deployment and management of local government data and voice communications infrastructure:

- Service enablement – improving the provision of e-government applications to the public using advanced communication technologies
- Operational excellence – improving management efficiency, effectiveness and accountability
- Security – complete communications infrastructure security and security services, ensuring continuous cost-effective protection through surveillance, alarming, integrated emergency services systems and integrated computer telephony security
- Services – managed services and financial models to guarantee high quality services delivered in the most economical manner, including minimising network downtime
- Mobility – creating an infrastructure that allows authorised individuals to communicate and share information securely no matter where they are working from, using advanced integrated mobility applications and devices

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About NextiraOne

Headquartered in Paris and Houston, NextiraOne is a leading global provider of integrated enterprise network solutions and services that enable effective, reliable business communications. We cover everything from planning and design to the implementation, support and management of voice, data and converged communications networks. We provide best-in-class technologies from leading partners including Alcatel, Cisco Systems, Genesys and Nortel Networks. And we offer consultation and solutions development ranging from contact centre applications to network infrastructure outsourcing. Discover more at www.nextiraone.com. NextiraOne is owned by Platinum Equity (www.platinumequity.com), a global acquisition firm specializing in the strategic operation of mission-critical services and solutions businesses according to a unique M&A&OSM model of value creation.

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