

Press releases



NextiraOne Unveils Multinational European Managed Network Services Portfolio

Multi-vendor sourcing and world-class integrated Network Operations Centres deliver the industry's most flexible and scalable managed services solution

10 November, 2003. NextiraOne today unveiled its European managed services network portfolio resulting from a €10 million investment over the last 18 months. The company believes that it is able to offer customers the industry's most flexible and scalable communications management services on a truly multinational basis.

A world-class series of core Network Operation Centres (NOCs) in Europe (Berlin, Germany; Brussels, Belgium, Paris, France and London, UK) lies at the heart of NextiraOne's managed services portfolio. This is complemented by remote NOCs across Europe and a series of NOCs in the US for intercontinental solutions.

"When customers make the difficult decision to out task management of parts of their communications solutions they want assurance that every single potential problem is taken off their shoulders, while retaining control over their vital assets. This is precisely what we deliver," said Tim Stout, Director of Managed Services, NextiraOne.

"Based on a strong heritage of delivering network managed services, NextiraOne has developed the industry's most flexible and multi-national network management portfolio. Our true multi-vendor competence and independence enables us to develop solutions tailored specifically for individual customer requirements," added Stout.

Strong relationships with Alcatel, Cisco, Genesys and Nortel are complemented by more than 2,500 certified engineers in Europe, enabling NextiraOne to deliver a truly independent multi-vendor solution tailored to customers' unique requirements.

Customers are assigned to a local NOC on a geographical basis, with each core NOC responsible for permanent network supervision 24/7, ensuring that all customer networks operate within the parameters of their service level agreement (SLA).

NextiraOne segments its managed network services portfolio into three solution areas: support and maintenance services providing reactive monitoring and repair; selected out tasking where specific services such as a voice network, wide area network (WAN) or an e-commerce solution are managed externally on a proactive basis; and strategic outsourcing with NextiraOne totally responsible for network provision.

NextiraOne has more than eight-years experience of delivering managed services solutions for customers nationally and internationally. The company currently monitors over 50,000 customer ports, devices and processes in Europe. Customers include Hughes Network Systems, Belgian Post Group, Union Set, Corus and the Council of the European Union and range from enterprise level to mid-market size organisations.

About NextiraOne

Headquartered in Paris and Houston, NextiraOne is a leading global provider of integrated enterprise network solutions and services that enable effective, reliable business communications. We cover everything from planning and design to the implementation, support and management of voice, data and converged communications networks. We provide best-in-class technologies from leading partners including Alcatel, Cisco Systems, Genesys and Nortel Networks. And we offer consultation and solutions development ranging from contact centre applications to network infrastructure outsourcing. Discover more at www.nextiraone.com. NextiraOne is owned by Platinum Equity (www.platinumequity.com), a global acquisition firm specializing in the strategic operation of mission-critical services and solutions businesses according to a unique M&A&OSM model of value creation.

For more information:

Zuzanna Pasierbinska
Rainier PR (for NextiraOne Europe)
+44 (0) 20 7494 6574
<mailto:zp@rainierpr.co.uk>

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